



# COVID POLICIES

## YOUTH PROGRAM PROTOCOL

We plan to implement the following guidelines in order to protect our staff and participants:

- Limited number of participants per class with an instructor ratio of 1:4 or fewer.
- Masks are required to be worn at all times while in the facility for anyone unvaccinated 5 years of age and older.
- Suggested washing or sanitizing hands when entering and leaving the facility.
- Suggested washing or sanitizing hands periodically while climbing. Sanitizing stations will be set up at several locations in the gym.
- Participants will not be allowed to share or touch each other's belongings.
- Whenever possible, exercises/activities will be performed outdoors.
- We ask that participants do not attend if they feel sick or have been around anyone who has been sick within the last two weeks.

\*These policies are subject to change based on recommendations from the CDC and Gallatin County Health Department.\*

## DROP OFF/ PICK UP PROTOCOL

We plan to implement the following guidelines in order to protect our staff and participants:

- Please do not drop off your participant any earlier than 10 minutes before class starts.
- Drop Off/ Pick Up parking spots will be reserved for parents to stay in their car when bringing their child to and from Spire.
- If someone must enter the facility with a participant, only one adult is allowed to accompany the student into the building.
- Coaches/instructors may be less available for discussion before or after classes. If you have questions, please call our front desk (406-586-0706) or email our Program Manager ([kids@spireclimbingcenter.com](mailto:kids@spireclimbingcenter.com)).



# COVID POLICIES

CONTINUED

## COVID-19 PROTOCOL

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Students should not attend class if:

- They have tested positive for COVID-19
- They are showing any symptoms:
  - Cough, fever, shortness of breath, fatigue, headache, sore throat, congestion, new loss of taste or smell
- They have been in contact with someone who has tested positive or shows symptoms
- They are awaiting test results

**\*Spire Climbing + Fitness reserves the right to send a participant home if symptoms are suspected.\***

## CANCELLATION & REFUND POLICIES

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- **Missed Classes:** If a child is sick, we would prefer they stay home and rest so they can be strong and healthy for the next class. Due to the number of participants in each class we do not offer makeup classes. Regardless of the reason for absence, participants are encouraged to utilize their memberships to come into the gym on their own time in place of makeups. We offer free belay lessons for parents who would like to come in with their children outside of class time.
- **Cancellation:** We require a two weeks' notice to cancel out of a class. This allows us time to fill your child's spot with another eager climber. To cancel your child's enrollment please contact us at [kids@spireclimbingcenter.com](mailto:kids@spireclimbingcenter.com) or fill out a Cancellation Request Form. Refunds for the amount of the month paid for after that two weeks' notice shall be returned to the card on file.
- **What if Spire has to cancel a class for Covid-related concerns?** If it becomes necessary to cancel a class due to COVID-19 concerns, Spire will provide as much notice as possible. If Spire cancels an upcoming class due to COVID-19, you will receive a credit on your account.